

Resetting Online Account Password

1. Click on the link below to access the Client Portal

<https://cccsmd.fincocms.org/>

2. Select **Forgot Password**



3. Enter the email address that is associated with your existing Debt Management Program and select **Reset Password**.

Reset your password here

Email Address

✓Reset Password

4. Once you select **Reset Password**, you will receive an email with a link to reset your password.
5. Click on the link.
6. Once you click on the link, you will be prompted to create a new password.

Password

Must contain 1 upper, 1 lower, 1 special character and minimum

Password must contain 1 upper case character, 1 lower case character, 1 special character and must be at least 8 characters in length.

Confirm Password

Confirm Password must match Password.

✓ Reset Password

7. Once you enter your new password, select **Reset Password**.
8. You will then be taken to the log in screen
9. Log in with your email address and your new password.